

## Payments and Billing

### Hosting Fees for 2019

Annual Hosting:

- Website and emails - Include Maintenance on plugins and software – R2200.00
- Emails only – R990.00
- VPS – R3999.00
- Dedicated server – R4999.00

Monthly Hosting:

- Website and emails - Include Maintenance on plugins and software– R289.00
- Emails only – R99.00
- VPS – R399.00
- Dedicated server – R499.00

The prices above are the standard prices for hosting, please note that the prices are subjected change due to the disk space and/or number of emails used on your account.

By Hosting with Website Brothers Business Consultants, you agree to the following terms and conditions:

- I. Client is to pay hosting fee for each domain hosted with us e.g. if a client has 2 domains hosted with us, then the client must pay for each domain.
- II. Each Invoice must be paid within 7 days starting on the day the invoice was sent to you, failure to do so will result in your account being terminated.
- III. It is also a client's responsibility to report if they are not receiving invoices, especially monthly invoices.
- IV. If your company has changed the contact details, i.e. the person who is responsible for the invoices, email address and/ or the contact number, it is a client's responsibility to send an email to [billing@websitebrothers.co.za](mailto:billing@websitebrothers.co.za) and update us with the new contact details.
- V. It is a client's responsibility to inform us if they wish to cancel their account with us, especially client who are on debit order, notification period is 30 days. Please send an email to [billing@websitebrothers.co.za](mailto:billing@websitebrothers.co.za) to notify us about this so that we can stop debiting the money from your account.
- VI. Hosting fee doesn't include support, we can assist a client when s/he is experiencing a small issue with his/her emails, but we charge R550 per hour for support.
- VII. Our standard disk space and emails per account are as follows, **Diskspace :2000MB/s,**  
**Bandwidth: 10 000Mb/s and 10 Emails** – more space and emails can be added at an additional cost.

### Website

- i. Website Brothers will not be held responsible for the following damages to your website:
  - Malware or virus attacks

- Hacking
- Your website going down
- Reaching or exceeding your disc space

And should a client experience one issues mentioned above, please call the office immediately and we will advise

- ii. Website Brothers don't do any work for free, i.e. website changes, uploading of new products (e.g. pictures, documents or music) to the website, malware removal and website restoration.